



Kamarin Merritt

UX Researcher & Designer

CONTACT

kamarinmerritt1@gmail.com
London, UK

[Design Website](#)
[Google Scholar Publications](#)

EDUCATION

MSc in Computer Science

Focus on UX and HCI
Northumbria University
4.0 GPA
2022 | London, UK
Merit Scholarship

BA (Hons) in Business Leadership & Management

Focus on Consumer Behaviour
Northumbria University
4.0 GPA
2019 | Newcastle, UK
Programme Representative

SKILLS

User Research	Storyboarding
UX/UI Design	Data Analysis
Prototyping	Agile

TOOLS

Figma	Google Suite
Miro	Microsoft Office
Adobe	NVivo
JIRA	Tableau

WORK EXPERIENCE

Lead UX Researcher & Designer — Cabinet Office

2023 - Present | London, UK

- Defined information architecture, design guidelines and patterns
- Developed robust research lifecycles and roadmaps
 - Writing user stories, journey mapping, setting up exploratory and ethnographic approaches to data collection and synthesising findings into impactful strategy
 - Defined a 'LABS' community to test early features
- Driving end-to-end platform and device designs for thousands of users across Government
 - A/B user testing, user journey mapping, process mapping
- Overseeing third-party developer effort, through effective Agile practices and ceremonies

UX Researcher — Ministry of Defence

2022 - 2023 | Litchfield, UK

- Led research across the United Kingdom to improve civilian and military UX
- Synthesised findings into strategic design recommendations, influencing improved UX, streamlining process and cost

UX Researcher & Designer — Freelance

2019 - 2022 | Newcastle, UK

- Designed prototypes for various applications including live streaming platform integration and hospital appointment systems
- Conducted user research with communities to understand pain points within day-to-day life experiences impacted by COVID-19

International Recruitment Officer — De Montfort University

2022 - 2022 | Leicester, UK

- Taught international students introductions to courses
- Acting as the regional recruitment officer for South Asian countries and the EU

Admissions Officer — University of Glasgow

2021 - 2022 | Newcastle, UK

- Processing university admission to the Adam Smith Business School

IT Support Analyst — University of Edinburgh

2021 - 2021 | Edinburgh, UK

- Delivering high quality first line support for IT, e-Learning and library services to users across the University